



Privacy Policy

Effective Date: May 2025

Industrial Power Units for Industry LLC (IPU SA)

1. Introduction

IPU SA is committed to protecting the privacy and confidentiality of our clients, partners, website visitors, and any individuals who interact with our digital or operational platforms. This Privacy Policy outlines how we collect, use, disclose, and protect your information.

2. Information We Collect

We may collect and process the following types of information:

- **Personal Information:** Name, email address, phone number, company name, job title — when submitted through contact forms or career inquiries.
- **Technical Information:** IP address, browser type, device information, and usage data collected via cookies or analytics tools.
- **Business Data:** Project-related files, specifications, or documents voluntarily provided by clients or partners.
- **Communications:** Email exchanges, messages, and call logs for service or support purposes.

3. How We Use Your Information

We use collected data to:

- Respond to inquiries or support requests
- Process job applications or partnership interest
- Improve our website and services
- Fulfill legal, contractual, or regulatory obligations
- Communicate updates, changes, or new offerings (only with consent)

4. Data Sharing & Disclosure

We do **not sell** or trade your personal data. We may share your data with:

- Authorized employees and departments within IPU SA
- Strategic partners (only for relevant projects or services)
- Government authorities when legally required
- IT service providers (secure cloud hosting, website maintenance)

All third parties are bound by confidentiality and data protection obligations.

5. Data Retention

We retain your information only as long as necessary for business or legal purposes. CVs or inquiries submitted through the Careers page may be stored securely for up to 12 months.

6. Data Security

We implement industry-standard security protocols, encryption, and access controls to protect your information from unauthorized access, misuse, or alteration.

7. Your Rights

Depending on your jurisdiction, you may have the right to:

- Access your personal data
- Request correction or deletion
- Object to or restrict processing
- Withdraw consent (where applicable)

To exercise your rights, please contact us at privacy@ipu-sa.com.

8. Cookies

Our website may use cookies to enhance user experience and collect non-personal analytics data. You can adjust your browser settings to decline cookies if preferred.

9. Changes to This Policy

We reserve the right to update this Privacy Policy as needed. Changes will be posted on this page with an updated revision date.

10. Contact Us

For any questions or concerns related to this policy, reach out to: privacy@ipu-sa.com